



Terms and Conditions for Enchanted Limousine

- A 30% non-refundable deposit is required upon booking
- Balance owing is paid to the Chauffeur upon arrival to the first pick up location.
- If services are cancelled within 48 hours of the service date, the full amount will be billed to the client's credit card.
- Smoking is prohibited in all vehicles
- \$ 180.00 will be billed to clients who require clean-up service.
- \$ 25.00 replacement fee will be charged for any broken glasses
- Client is responsible to pay the full replacement value for any damage to Bar, Screens, DVD or Radio.
- Enchanted Limousines is not responsible for lost or stolen property when left in the vehicles.
- Chauffeurs may terminate services at their discretion if the passengers do not follow the company terms and conditions.
- Passengers must be prepared at scheduled pick up and drop off times in order to avoid extra charges or termination of services.
- Driver Gratuity is not mandatory and is at the clients discretion
- A 407 Charge will be applied to clients whom request the use of the 407 ETR, The admin charge is \$ 50.00 per entry
- Reservations changes may not be available on last minute requests.
- Enchanted Limousines reserves the right to terminate services due to major weather conditions.
- Sales Orders/ Invoices must be reviewed, signed and faxed back to Enchanted Limousines within 24 hours from the time of booking
- All wedding itineraries must be provided 2 weeks prior to date of occasion via fax or email